



Terms and Conditions

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An official order will be required.

Any additional material or labour needed will be charged extra after motivation to the Customer.

Any delays, causing standing time, from the Customer side, will be for the Customer's account.

Terms: Payable 7 (seven) days after invoice date.

This quotation is valid for 30 days from quotation date.

Quotations are regarded as accepted only by the reading of such Quotation, including these Terms and Conditions and followed by signature at the end indicating that the said Terms and Conditions have been read and understood and the quotation is acceptable, failing which payment made as the deposit, will be regarded as acceptance of the quotation and aforesaid terms and conditions.

Quotations are only considered accepted once signed and a 50% deposit is paid, or order number is supplied. The balance is payable on collection/delivery of goods, unless negotiated in writing.

I will not claim a refund or remedy and I accept full responsibility should the goods be **damaged due to misuse, abuse or gross negligence** on my part. I also accept that these foregoing factors will vitiate my warranty and/or guarantee.

I do however **accept that should the goods have a defect, failure or hazard, I will immediately inform the supplier and promptly claim a refund/remedy/repairs.** Pertaining to the fact that **the supplier has provided warnings and safety instructions in advance, I accept that when handling the goods, I must comply with these instructions.**

The cost of the strip and quote shall be borne by the customer. The customer shall be advised of this cost before the commencement of any work.

All goods and spares shall remain under the **ownership** of the supplier until the full invoice price has been paid.

To be a valid claim, the return must be supported by the original tax invoice.

Handling fee of 15% will be charged on all returned goods/part.

Should a consumer insist on having his/her own parts used, Tri-Lectro reserves the right to refuse to do the work OR if own parts are used, it is expressly agreed that Tri-Lectro does not warrant these parts.

The **Warranty** period to **repair/replace any defective** or damaged goods is **3 to 6 months**. This **does not apply to ordinary wear and tear.**

All parts purchased must be installed by a qualified electrician/fitter in order to ensure correct installation of the goods purchased. If not installed by a qualified electrician/fitter, the warranty implied will be null and void.

If you have previously agreed to a quote and cancelled, the items will be released as is. Please note that a cancellation fee of 10% will be charged should no written notice of a cancellation be submitted within 20 (twenty) business days.

The repair will **only** be undertaken after we have received the signed documentation to proceed. Repaired or quote rejected items are to be collected within 30 (thirty) days after completion, thereafter a storage fee may be charged.

Delivery/Installation of the product will be communicated to the customer.

This document constitutes the whole agreement between the parties and no amendments thereof will be binding unless reduced to writing.

The parties agree that for purposes of acceptance of the offer/quotation, it will be regarded that the offer was accepted in Bloemfontein and that payment & delivery is regarded to have taken place/made in Bloemfontein.

The supplier reserves the right to institute the necessary legal proceedings in the event of non-payment., which will entitle the supplier to repossess goods supplied/installed.

The parties agree to the jurisdiction of the magistrate court Bloemfontein, The consumer chooses his/her domicilium citande et execatandi as the adress stipulated on the tax invoice for the purpose of serving notices and/or any other form of ducumentation and/or legal proceedings.

All costs incuured (legal and any other including client/attorney costs) by the supplier in order to repossess goods, trace the customer and/or goods and collection commision will be for the account of the customer.

The customer agrees that interest as stipulated by the Interest Act may be charged on all monies (outstanding & arrears) due in terms of this agreement.

In the event of the consumer being a private company or closed corporation, the authorised person hereby binds him/ herself to be collectively and separately liable for payment of the outstanding amount due to Tri-Lectro.

Non Payment/Default

In case the customer defaults on his/her payment, the following process will be followed by Tri-Lectro:

A written notice will be issued to the customer, requesting immediate payment of all outstanding fees. Should such payment not be made within 10 (ten) working days, Tri-Lectro will hand customer over to the Credit Bureau for default of payment.